



Alliance Operating Services  
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Dear Valued Customers,

As you are aware, the Coronavirus or COVID-19 has now spread to the United States. Specifically, Dallas County and Tarrant County now have confirmed cases.

We would like to reassure you that Alliance Operating Services has a contingency plan in place to limit business disruption in the event health professionals employ containment measures at the national or local level.

All AOS associates have the ability to work off site so that they may continue to address your needs from any location. The situation on the spread of the COVID-19 is very fluid, and we are keeping our organization in a proactive posture until the situation stabilizes globally. Although we cannot guarantee disruptions will not occur, we can assure you that if there is a change in our ability to support our customer's operations, we will promptly contact you.

In addition, we have suspended all travel indefinitely and will use video conferencing when required.

Thank you for your business and your consideration in this matter.

Alliance Operating Services.